

Warranty Statement & Terms:

Hubbard Systems Warranty for 'Scotsman' Ice making Products:

Hubbard Systems guarantee that any and all products manufactured and marketed under the Scotsman brand name are free from defects in material and/or workmanship for a period of two years (for AC/EC /MXG Series - three years) from the date of first installation. All repairs will be carried out during normal working hours Monday to Friday. (0830 – 1700hrs) The warranty covers any material or manufacturing defects provided that:

- 1. Installation and commissioning was carried out by the Scotsman distributor or their nominated service partner in accordance with the manufacturer's requirements as required.
- 2. Products and/or components are not modified, altered or dismantled by unauthorised persons.
- 3. Products are maintained and cleaned in accordance with the manufacturer's requirements by the Scotsman distributor or their nominated service partner.
- 4. Warranty service is performed by the Scotsman distributor or their nominated service partner using genuine Scotsman replacement parts supplied by Hubbard Systems.
- 5. A maintenance service has been carried out by an authorised Scotsman distributor or their service partner within 12 months from purchase/installation. This is chargeable to the customer.

Exclusions of Cover/Chargeable Costs:

- 1. Failure or damage caused by misuse, accidental or malicious damage.
- 2. Failure or damage caused by the loss of or fluctuations in electrical power supply.
- 3. Failure or damage caused by water supply or any other plumbing or drainage problem.
(This includes any water treatment device connected to the product)
- 4. Labour and material costs associated with cleaning and preventative maintenance including cleaning of condenser. & air grills
- 5. Labour and material costs associated with cleaning the water circuit following a failure caused by mineral, lime scale or algae deposits.
- 6. Labour and material costs associated with replacing water filter cartridges or other water treatment device.
- 7. Labour and material costs associated with failure or operating problems caused by incorrect installation.
- 8. Any consequential loss as a result of product failure.
- 9. No fault found calls will be chargeable to the customer.
- 10. Costs associated with repairs requested out of hours i.e. before 08.30 hours and after 17.00 hours Monday to Friday, all day Saturday, Sunday and Public Holidays – Chargeable to the client.
- 11 Costs associated with engineer access to equipment installed in restricted locations (Such as Airport Airside, Rail Station Trackside or Military type installations)

For further information or clarification please call 01473 350045, email

sales@hubbardsystems.co.uk or write to 'Hubbard Systems. Unit 106 Claydon Business Park, Great Blakenham. Ipswich. IP6 ONL.'